Skyward Family Access Use Agreement
Access to your child’s grades and attendance using Skyward Family Access through the Grapeview School District website is being provided to you by the Grapeview School District as another form of communication with teachers, support staff and administrators. This information will be helpful in facilitating relationships between parents, students, and teachers; helping all of us in our efforts to support your child’s education.

Please read these guidelines carefully and complete the attached Skyward Family Access registration form. Please note: Parents and students will be given their own usernames/passwords. Do not share your username/password with anyone.

As a condition of using Skyward Family Access, I understand that I am agreeing to follow these guidelines:
1. For concerns regarding your child’s grades, please adhere to this protocol in the order listed:
   - Speak with your child.
   - Have your child talk to their teacher for clarification.
   - Check the teacher’s grading policy posted on his/her syllabus.
   - Parent/guardian may send an e-mail or call the teacher and expect a response as soon as the teacher is reasonably able to respond.
   - Parent/guardian may request a meeting with the teacher.
   - After all of the above, a parent may contact school administration by phone or e-mail.
2. Username and passwords are to be kept confidential. Each student will receive his or her own login and password.
3. The District accepts no responsibility in the event the username/password is shared, given, stolen, or in any other way becomes in the possession of a person other than you or your student.
4. The District does not provide technical support for your home and/or work computer system.

Acceptable Use Agreement:
1. I understand that the District is providing access to my student’s academic information through Skyward Family Access as a privilege, and if it is abused, my account and access may be suspended and/or terminated. The following are considered abuses, although this is not an exhaustive list of the kinds of conduct that could result in termination of the privilege:
   - Disregard for the protocol for concerns regarding your child’s grades found in the As a Condition of Using Skyward Family Access section of this Agreement;
   - Using obscene language;
   - Harassing, insulting or attacking others; and
   - Violation of other relevant District policies and procedures.
2. I understand that the District is not liable for any damages to my personal equipment incurred when connected or as a result of my connection or efforts to connect to Skyward Family Access.
3. I understand that the security of data transmitted through the internet using Skyward Family Access cannot be guaranteed, although Skyward Family Access utilizes security protocols.
4. In consideration of using the District’s network and having access to my child’s grades and attendance through Skyward Family Access, I hereby release the District and its officers, directors, employees, and agents from any claims and damages from my use or inability to use the system.
5. I am aware that, at times, the information in Skyward Family Access may be incorrect and I should follow the protocol listed in As a Condition of Using Skyward Family Access to address such concerns. We appreciate your patience and cooperation in this matter. Nothing in this provision, however, is intended to waive a parent’s or student’s rights under the Family Educational Rights and Privacy Act to seek the correction of errors in official school records.
6. I understand that Grapeview School will continue to send report cards home at the end of each trimester; however, once you have access to Skyward Family Access, we will no longer issue mid-term progress reports via hardcopy. By signing the attached Skyward Family Access registration page, you acknowledge that you have read and agree to comply with this Skyward Family Access Acceptable Use Agreement.

Disclaimer: This system is provided only as an educational support for you and your child. The information provided by Skyward Family Access is not an official record. For official student records, contact your child’s school. Neither the District nor Skyward, the publisher of Skyward Family Access, accept any responsibility for information provided by this system and/or for any damages resulting from information provided by this system.